

TUTORIAL

Using Confluence Cloud and Jira Software Cloud together

Confluence and Jira are powerful tools on their own. Together, they transform the way that your team collaborates on projects, builds software, tracks key decisions, and more. There are many ways to integrate Confluence and Jira, but here we'll focus on the basics.

Integrate Confluence and Jira Software

Jira is great at helping your team plan and track project work. Adding Confluence gives you the power to organize all of the ideas, content, and files that you and your team create as you bring your vision to life.

When you link a Jira Software project to the Confluence space where all your project documentation lives, you eliminate the need for shared drives and file folders. Finding what you need has never been easier. Let's get down to business!

Add a Jira shortcut to a Confluence page

- 1 Copy the URL of your Jira project
- 2 Navigate to the Confluence space you'd like to connect it to
- 3 Tap the Add shortcut option in the Confluence lefthand sidebar
- 4 Paste your Jira project URL in the Edit space shortcuts dialog box, and name your shortcut for easy reference

Now you can smoothly navigate to your Jira project by clicking on the shortcut in the left sidebar. Anyone can use shortcuts, but only site admins can create new shortcuts for a Confluence space.

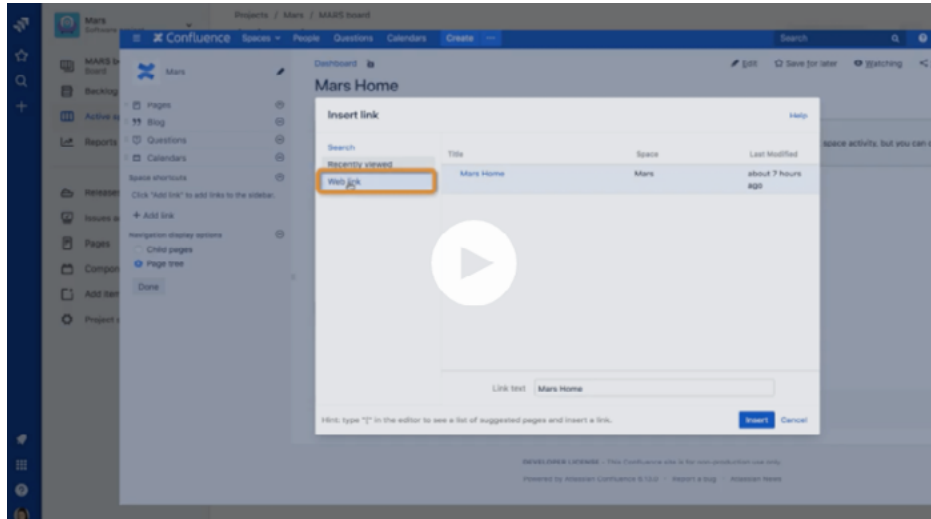
Add a Confluence shortcut to a Jira project

- 1 Navigate to the Confluence page you'd like to link to Jira, probably your space overview page
- 2 Copy the page URL by selecting share
- 3 In your Jira project of choice, tap Add item in the left sidebar, and select shortcut
- 4 Paste the Confluence page URL and name your shortcut, just as you did in Confluence

Jump to the related Confluence space and back again in a snap. Once you've linked your Jira project and Confluence page, you'll see important Jira notifications, such as shares, mentions, and comments, in your Confluence notifications. You'll never miss an important Jira notification, even when you're deep in Confluence work.

See step-by-step instructions in this video:

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Add Jira issues to Confluence pages

Most people would rather not spend their time constantly jumping between applications. Luckily, the Jira and Confluence integration makes it easy to track Jira issues directly in Confluence. Whether you spend most of your day in Confluence or in Jira, you have the context and traceability you need, which means greater efficiency for your team, day in and day out.

Track Jira issues directly in Confluence

Just paste your Jira link on a Confluence page and it will automatically drop a dynamic Jira issue link on your Confluence page. Once you publish the page, the link will display the issue ID and title, issue category (epic, task, etc.), and issue status in the workflow (to do, in progress, done, etc.).

On the Jira issue page, a link to the Confluence page will appear in the 'Confluence Pages' section.

Display a dynamic list of Jira issues on a Confluence page

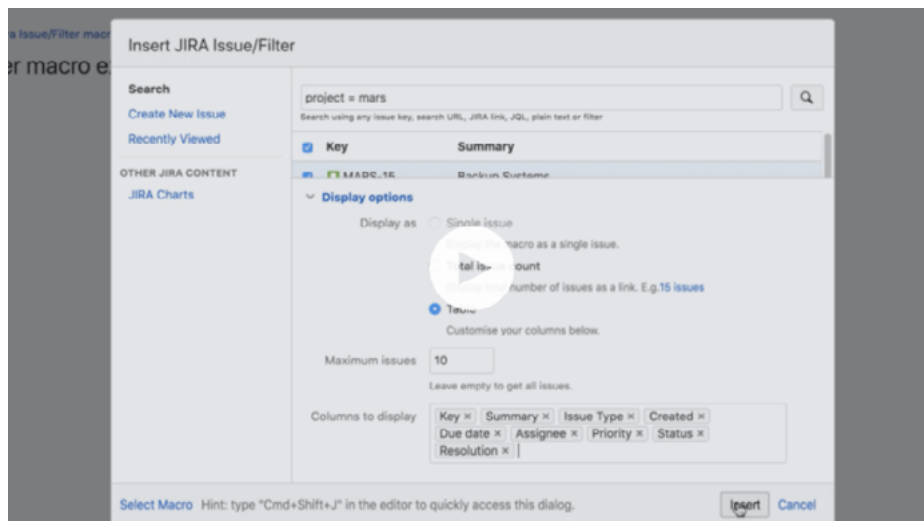
To display a list of Jira issues on a Confluence page:

- 1 Type `/jira` while editing a page or tap **+** and select **Jira**
- 2 Enter or search for Jira issues in the search bar
- 3 Select only the issues that you would like to display
- 4 (Optional) Select **Display options** to customize how they'll appear
- 5 Select Insert

When choosing which Jira issues you'd like to add to your page, you can choose to search for existing issues, create a new issue, or choose from recently viewed issues. The search function is very comprehensive – you can search by issue key, search URL, JIRA link, JQL, plain text, or a filter. Filters are a pro-move for saving time – create a new filter for a group of issues or even search saved filters from Jira.

From there, you can choose how you'd like to display the Jira issues on your page: list the Jira issues in a table, or simply display the count of issues that are associated with your search. The table that you create is dynamic and will update every time you refresh your Confluence page.

See step-by-step instructions in this video:



Create Jira issues from Confluence

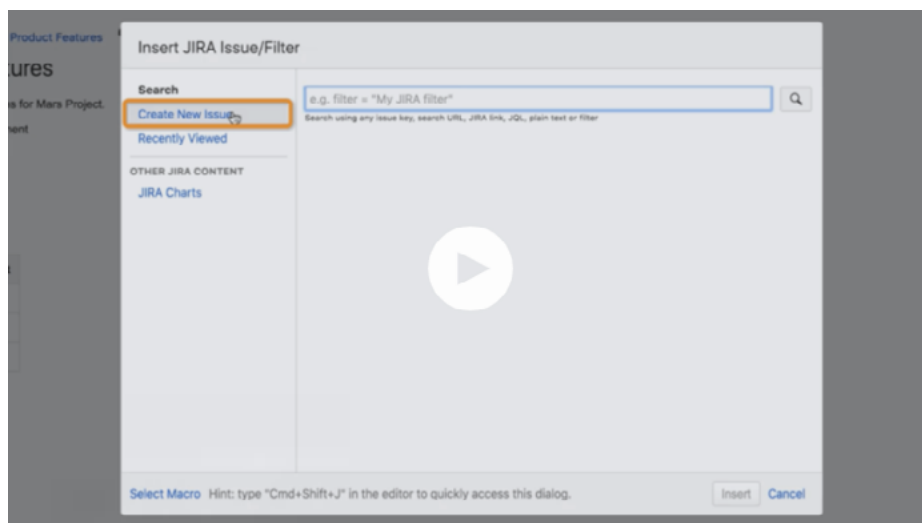
You can create a Jira issue or epic directly in Confluence. To create an issue:

- 1 Type `/jira` while editing a page or tap **+** and select **Jira**
- 2 Select **Create new issue** from the panel on the left
- 3 Fill in the issue details, then select **Insert**

The issue will automatically be added to your Confluence page and the Jira project you selected.

You can use the same functionality to create Jira issues directly from a list of items in a Confluence table. Once you've made a new Jira epic and dropped it on your Confluence page, highlight the table you'd like to use to create stories for your epic (while viewing the page).

See step-by-step instructions in this video:



Embed the Jira issue collector

You can streamline the issue creation process in Confluence even further by creating a Jira issue collector.

The issue collector allows you to easily embed a Jira form on your Confluence page or website. Once configured and placed on your Confluence page, the collector will appear as a button that, when selected, generates a Jira issue creation form. Anyone who can view your Confluence page can select the button, fill out your customized form, and create a new Jira ticket for the Jira project you've linked to your Confluence space or page.

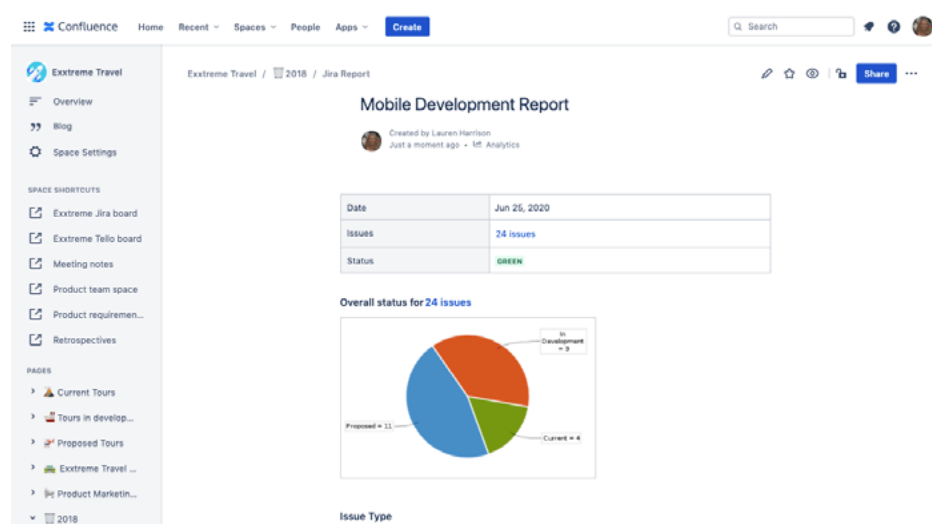
The Jira issue collector is great for gathering feedback from customers, allowing those in your organization to log bugs or issues when dogfooding, or maybe just making it faster and simpler for those that work in Confluence to create tickets in Jira without breaking their workflow.

[Learn how to set up and embed a Jira Issue Collector in this guide.](#)

Create Jira Reports in Confluence Cloud

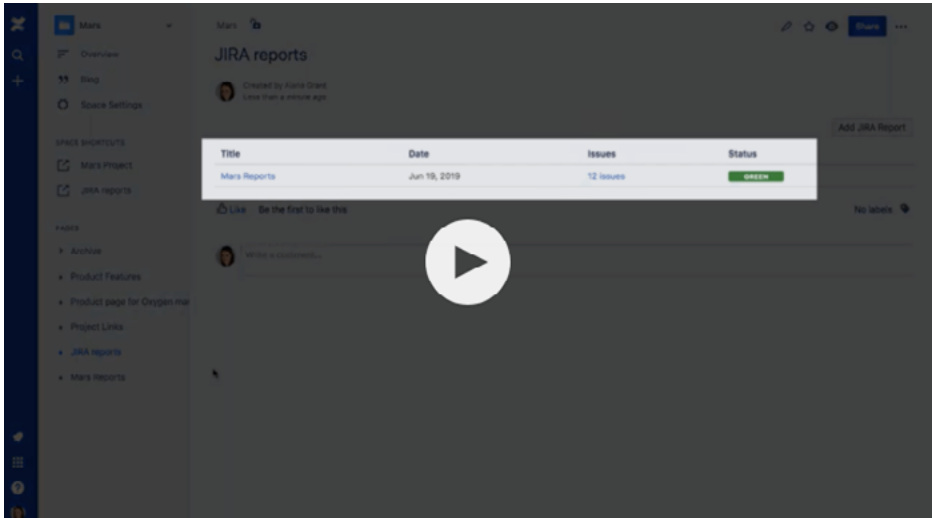
Capturing progress, results, and decisions is not always cut and dry. When lots of stakeholders and teams are involved, having good ways to share information is vital. The Jira Reports template makes it a snap to report on work happening in your Jira projects – share your progress on the current release, or a static change log that displays what's changed between your latest releases.

Start by creating a Confluence page using the Jira Report template. Select the project you'd like to report on, and the template automatically creates a preconfigured status report page. The report will automatically display pie charts based on your Jira project's fields such as priority, issue type, and more. You can customize your report by choosing different fields to report on.



Jira Reports give stakeholders a bird’s eye view of your team’s progress with just a few clicks. When you have improved visibility across all stakeholders, your team can focus more on the task at hand and complete work faster.

See step-by-step instructions in this video:



If you’re a Confluence Data Center or Server user, check out [this documentation](#) on how to use Jira applications and Confluence together.



Learn how you can lower costs and improve efficiencies by moving to Atlassian cloud. Contact your Atlassian Solution Partner today.